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**To:** Microsoft ATR  
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**Subject:** Microsoft Settlement

That Microsoft is a monopoly is clear. It is proved again and again by the lack of competition and the subsequent laziness of Microsoft to provide stable and secure products. They have been able to set the bar so exceedingly low that most people who use personal computers are happy when their computers crash less than usual. We all assume some level of instability because we have been conditioned to accept their mediocrity. Upgrades are forced regularly because the previous versions of operating system and applications are so incredibly poor. This seems more of a practice to ensure good returns to their bottom line than actually improve the quality of the software.